

**Call Centers
Springfield Metro Area**

<u>Company</u>	<u>Business</u>	<u>Employees</u>	<u>Opened</u>
Chase Card Services	Customer Service – Credit Card	1,650	1998
TeleTech	Customer Service – Technical Support	1,100	2007
T-Mobile USA	Customer Service – Telecommunications	820	2006
Expedia Inc. / Hotels.com	Customer Service/Financial Operations/IT	800	1995
American National Property & Casualty	Customer Service – Insurance	785	1974
AT&T	Customer Service – Billing	450	1988
Gold Mountain Communications	Inbound Sales – Travel	300	2009
Bass Pro Shops	Catalog / Retail	275	1985
Strategic Fundraising Inc.	Outsourcing	215	2000
Alliance Blue Cross / Blue Shield	Customer Service – Insurance	200	1995
Surry Vacations (Grand Crowne Resorts)	Telemarketing	200	1991
Wyndham Vacation Ownership	Customer Service – Travel	200	2009
Communication Solutions & Technology	Outsourcing	150	1997
Sunrise Service Associates	Outsourcing	140	1998